

# EPHRP DASHBOARD

## Semi-Annual, 2018

The Emergency Primary Healthcare Restoration project is a project operating under the Primary Healthcare department at the Ministry of Public Health. The PHC department oversees a network of 220 PHCCs which deliver healthcare services to both host and refugee populations.

### BENEFICIARIES OF THE NATIONAL PRIMARY HEALTHCARE NETWORK



≈280,000  
LEBANESE

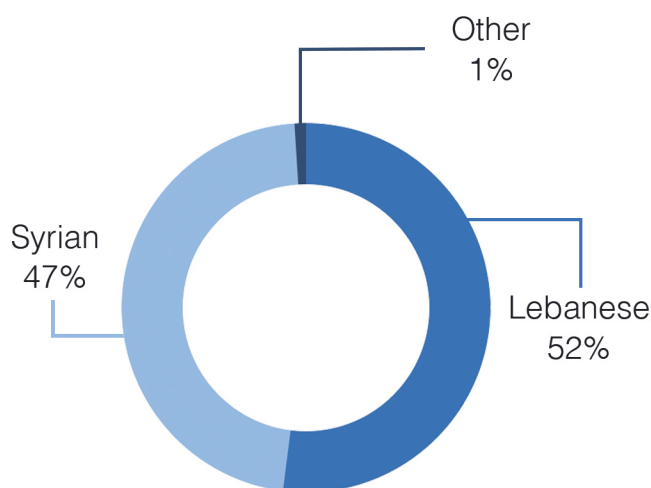


≈255,000  
SYRIANS



≈7,000  
OTHERS

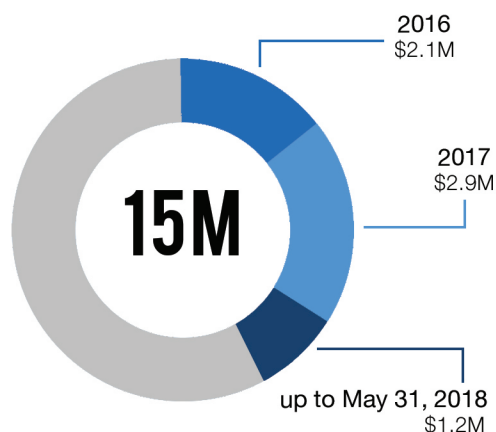
During the first half of 2018



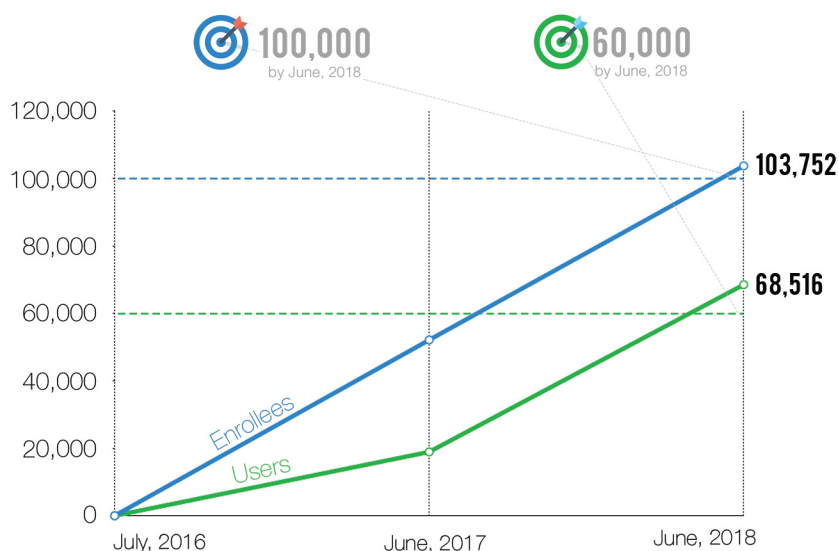
The EPHRP is funded through a grant from the multi-donor trust fund managed by the Work Bank. The project was declared effective in July, 2015. Implementation was initiated in June 2016. The project aims to deliver a package of essential healthcare services to 150,000 vulnerable Lebanese in 75 PHCCs. As of Q2 2018, the project contracted all 75 targeted PHCCs.



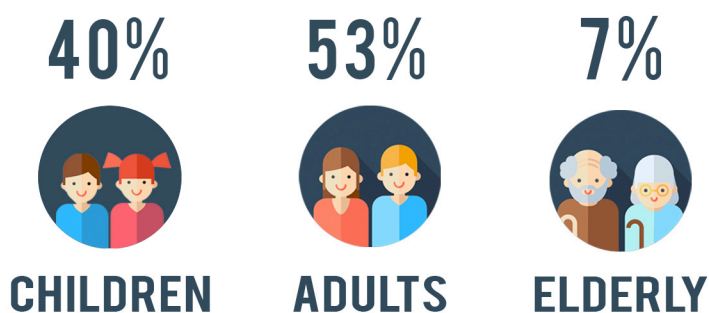
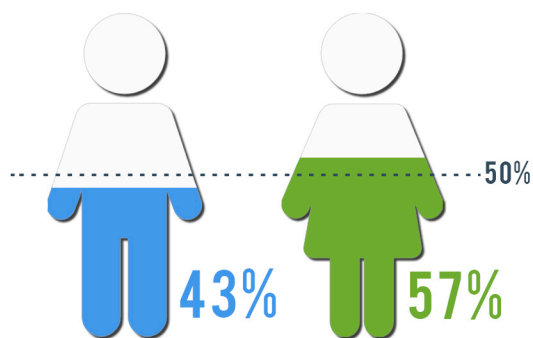
### PROJECT DISBURSEMENT



### BENEFICIARY UTILIZATION

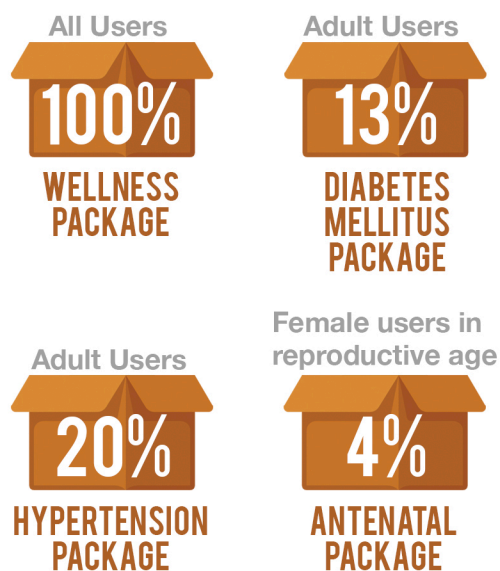


# **ESSENTIAL HEALTHCARE PACKAGES**

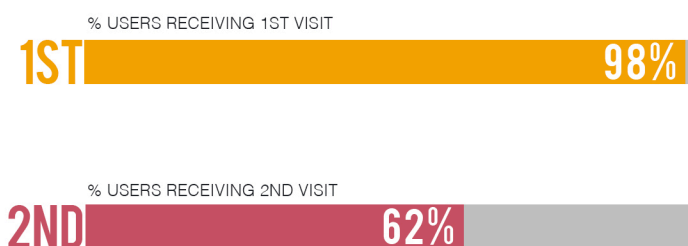


**\* Demographics, utilization and health indicators are computed among actual users**

## Package Enrollment



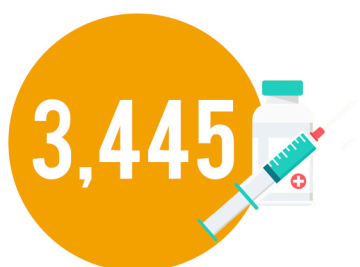
## Visits



- \* 1st Visit:** a bundle of services constituting initial screening which differ by package
- \* 2nd Visit:** a follow-up visit

## **CHILD HEALTH**

# OF CHILDREN IMMUNIZED

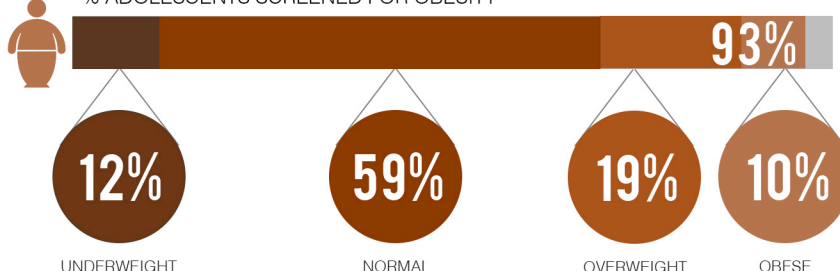



**2,500**  
by June, 2018

% CHILDREN FULLY IMMUNIZED



% ADOLESCENTS SCREENED FOR OBESITY

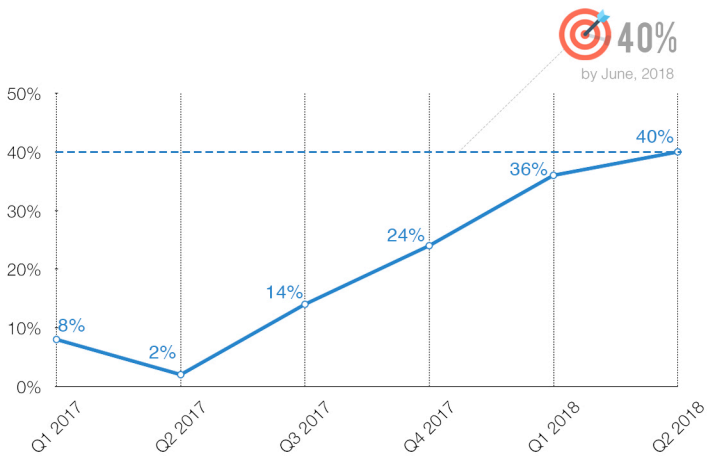


 (children under 18 to 24 months of age, who have received all the essential vaccines as per the national calendar.)



## WOMEN'S HEALTH

### % WOMEN SCREENED FOR BREAST CANCER



# OF WOMEN RECEIVING AT LEAST ONE ANTENATAL CARE VISIT

522

Target: 300 by June, 2018



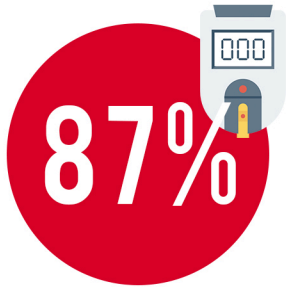
% PREGNANT WOMEN WITH BLOOD PRESSURE CHECKED DURING 1ST ANTENATAL VISIT

96%



## NCD MANAGEMENT

### % ADULTS SCREENED FOR NCD



### DISCOVERY RATE HYPERTENSION



### DISCOVERY RATE DIABETES



% DIABETICS CONDUCTING HbA1c

93%



% HYPERTENSIVES CONDUCTING EKG EXAM

67%



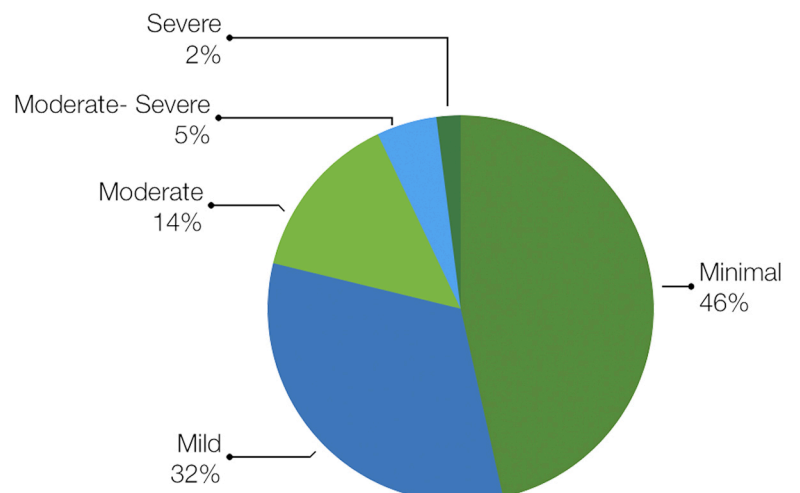
## MENTAL HEALTH



94%

ADULT USERS  
SCREENED FOR DEPRESSION




### DEPRESSION SCREENING RESULTS



Depression screening is a two-stage process. The above chart describes the results of users who screened positive in the 1st stage and were referred to the 2nd stage.

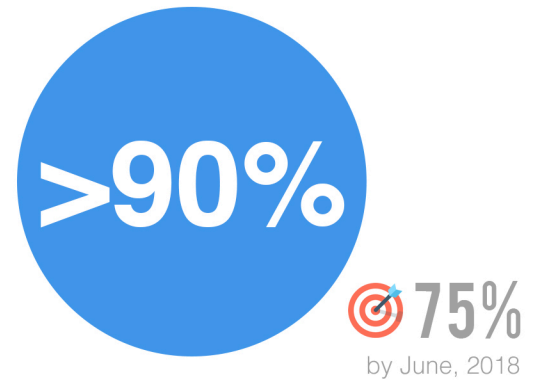


## PATIENT SATISFACTION

-  Users reporting trust in doctor/ nurse skills **>91%**
-  Waiting time **38 min**
-  Users reporting easy access to PHCC **76%**

\* The project surveyed around 1,800 users by June, 2018

## USERS SATISFIED

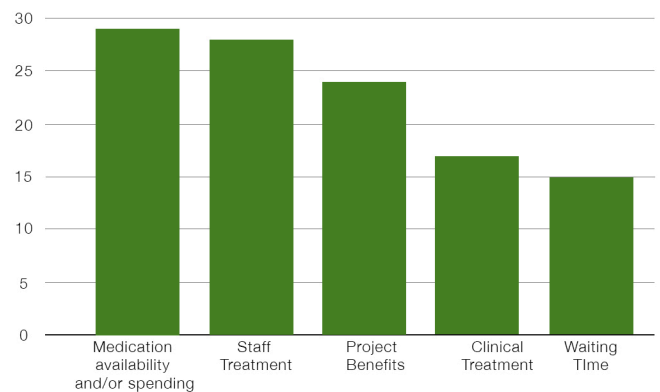


## GRIEVANCE REDRESS SYSTEMS

# OF GRIEVANCES REGISTERED



% OF GRIEVANCES ADDRESSED (within 3 days)



Top 5 Grievances



## ACCREDITATION

The Accreditation program founded in 2008 in collaboration with Accreditation Canada, aims at improving adherence to quality standards at the National PHC network. The EPHRP supports the scale-up of the Accreditation program to the entire network (220 PHCCs).



**92 PHCCS**  
currently enrolled in the Accreditation Process

